



DIVERSE JOURNEYS

A KALEIDOSCOPE OF SUPPORTED LIFE

QUALITY STANDARDS

Every individual receiving our services, regardless of age, gender, diagnosis, service type, or setting in which our services are provided, can expect:

Person Centered Planning & Service Delivery

Services that reflect the individual's preferences, dreams and unique needs that maximize their opportunity for success

Integration of Health Care Services

Comprehensive Physical, Psychological and Social Health & Dental Care necessary to maintain optimum health

Coordination of Services

Assistance in coordinating services and establishing collaborations to optimize the ability to prosper in the community

Personal Safety

Safety & Security in home and the community

Individual Rights & Dignity of Risk

Support to exercise right, make informed decisions, and to accept personal responsibility

Community Inclusion & Socialization

Support in developing and maintaining family connections and friendships, assistance in accessing community resources and participating in civic affairs

Vocational & Educational Supports

Meaningful work, productive and fun activity or appropriate educational opportunities

Advocacy

Training & support for advocacy in the community and the service providing system



In addition, Diverse Journeys strives to assure:

Client & Stakeholder Input

Stakeholders (individuals, guardians, families and funding sources) express satisfaction with the services provided and their input has an impact on service delivery

Workforce Development

Access to qualified, trained and committed employees within the Organization

Continuous Quality Improvement

Continual assessment and enhancement of systems to improve outcomes and quality of life for the people we serve

Contract Execution

Compliance with contractual standards and expectations